

Frequently Asked Questions:

Q. Who is eligible to purchase?

A: Open to legal U.S. residents 18 years of age or older of the 50 United States (and D.C).

Q. How many can I order?

A: You may order as many costumes as you would like, but are limited to two (2) total for the HEINZ Tomato Blood and Costume Kit.

Q. What do I do if there are no longer any items available?

A: The items are good while supplies last. Once they are gone, they will no longer be available.

Q: How long will it take for my items to arrive?

A: Please allow up to 2 weeks for delivery.

Q: If I haven't received my items, what should I do?

A: If you haven't received your order within 2 weeks, please call 1-800-222-2323.

Q. I think I'm having technical issues. What should I do?

A. Sometimes it's a simple thing like updating your browser. Check to be sure that you have a modern version of Chrome, Internet Explorer, Firefox, or Safari. Also, you may want to check your browser preferences section to be sure JavaScript is enabled.

Q: Who is maintaining my information for this program?

A. Information collected from participants is subject to the Sponsor's Privacy Policy <http://www.kraftheinzcompany.com/NewPrivacyPolicy.html>